



BUFFALO WILD WINGS
GRILL & BAR

Buffalo Wild Wings

VOLUME 1, ISSUE 3

OCTOBER 2011



INSIDE THIS ISSUE:

- New Additions 1
- BWW History 1
- HR Corner 2
- Miller Promo Update 2
- Like us on Facebook 2
- BWW Grand Prix 3
- WOW Alerts 3
- This Months Birthdays 3
- Accident Reporting 4
- Employee of the Month 4

Ampal BWW New Additions

We are excited to announce three new members to our management team. We are glad to add new talent to our already strong management teams for both locations. For Monmouth Jaclyn Sadler (Asst Mgr hired on 9/12/11 came from Charlie Browns Steakhouse in Lakewood) and Joseph Zazzarino (GM hired on 9/19/11 came from Carrabas in Staten Island) In Watchung Joseph Balough (Asst Mgr hired on 9/22/11 coming from Dave and Busters and Chevys both in Time Square). Their pictures shown below in order they were listed.



Did You Know?

The HISTORY OF BUFFALO WILD WINGS: The year was 1982. Jim Disbrow and Scott Lowery had recently transplanted to Kent, Ohio from Buffalo, New York. All was fine until one day they started craving wings. Not just any wings, but authentic Buffalo, New York-style chicken wings. Problem was, there was nowhere to go. Hence, the beginning of Buffalo Wild Wings® (formerly known as bw-3®), the grill and bar that serves up a healthy dose of fun along with wings spun in signature Buffalo Wild Wings sauces. Over 20 years and millions of wings later, Buffalo Wild Wings continues to grow.



BUFFALO WILD WINGS
GRILL & BAR



Miller Promo Results

September Team Rankings Results are in for contest to Date (9/5 - 10/2):

- 1) FTD - 1414 Points!!!
- 2) Rob's Team - 1270 Points!!
- 3) Pizza Bagels - 1159 Points!
- 4) The J-Beezy's - 1068 Points
- 5) Hot Sauce - 922 Points
- 6) Da Island Breeze - 885 Points
- 7) Matt's Team - 846 Points
- 8) JZ's - 787 Points
- 9) The Goodfellas - 783 Points

Top 5 Team Member Rankings for the Month of September!! (9/5 - 10/2):

- 1) Brittany Werner - 710 Points!!!
- 2) Marc Brunder - 287 Points!!
- 3) Justin Confessore - 268 Points!
- 4) Stephanie Cabrera - 262 Points
- 5) Alexis Arce - 254 Points

CONGRATULATIONS Brittany Werner!! for having the most points for the Month of September!! She will be receiving a pair of football tickets to an upcoming Jets or Giants tickets depending on her preference. Also, a great effort by everyone, but only a 1/4 of it is over folks, we still have a long way to go!! As a reminder the Points reset to ZERO for the Month of October (10/2 - 10/30)



Like us on Facebook

Our teams have been working very hard on better exploiting social media. We need you to get people to view our page and "like" our stores page to get updates regu-

larly. Robert Shabat, Asst Mgr Watchung, made QR codes so you can simply scan from your smart phone.

Watchung

Monmouth



HR Corner

Halloween is around the corner and I hope everyone is picking out their costumes as we will be dressing up this year. With that said I want to make sure that your costumes will not limited your ability to work and is not provocative in any way.

I also wanted to share our policy on Paycheck replacement. There will be a \$25 fee for any check that needs to be replaced if lost stolen or damaged.

We will be hosting an All Hands Meeting in each restaurant for all team members to attend. November 5Th will be Monmouth's and November 12th will be Watchung's

Off To The Races!

For the first time on September 4th Baltimore held their Inaugural Grand Prix Race. A 2.4 mile street race cutting through the Inner Harbor and around Camden Yards in downtown Baltimore. BWW was there, thanks to John Scott and their team. Not only was BWW there, we raced! Mike Conway with Andretti Autosports represented and drove the BWW Indy Car. An article on ESPN stated this was the most successful inaugural American street racing event in the past 30 years.



October Birthdays

Please join us in saying Happy Birthday to Davon Boynton, Amy Gazer, Christina Brown, Carly Weldon, Gerardo Cuanenemi, Marlena Hensle, T Dyron Ferguson and Joseph Balough.



WOW Alerts!

During the month of July the Eatontown team received 15 WOW alerts. A special thanks to Merry, Brittney, Marc, Mike, Catherine, Laura, Tina, Christina, Heather, and Alexis on their wow

alerts. Team Watchung received 13 WOW alerts in September. A special thanks to Ryan, Lucy, Mercedes, Nikki, Alex, Aliyyah, Lauren, Cayte, Rob S., Shonta and Jenelle on

their wow alerts. These team members delivery hospitality to our



Accident Reporting

Accidents do occur in the restaurant. It is very important for you to remain calm so that you can handle the situation in the best way possible. The following procedure should be followed to ensure accidents are handled correctly. **Team Member accidents:** When a Team Member has an accident, you want to address the situation immediately. Evaluate the situation, and find out whether or not the Team Member needs medical attention.

IF THE TEAM MEMBER HAS A SERIOUS MEDICAL INJURY, CALL 911!

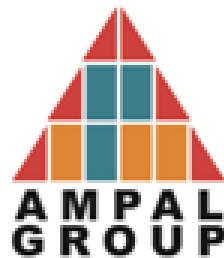
1. Evaluate the situation immediately and determine if the Team Member needs medical attention.
2. If you and the Team Member decide that medical attention is needed you must:
 - a. Make sure that the Team Member has transportation to the clinic
 - b. Complete an incident form
 - c. Alert the GM (Manager on duty) at all times.



Employee Of The Month



Watchung's employee of the month for September is Ricardo Amancha. He has been in the running every month. His passion and dedication one over his management team.



Monmouth's Employee of the month was Justin Confessore. Justin, recently promoted to bar, had an exceptional shopper scores and is a great asset to the team.